

SERVICE INFORMATION

M164.0

MODELS AFFECTED: All Crane Voce Coffee Machines.

MODEL NUMBERS: VOCE 603,605,607

Revised: 1/3/2019

RE: Loading Custom Images

The standard screen images in the machine can be replaced with custom images. This can be useful when trying to customize the appearance of the machine to fit a particular customer, images such as the company logo or product can be used.

There are also promotional applications here as well, such as advertising special deals or a new flavored drink.

In order to set this up, a USB memory stick will be required which has had an atlas folder created on it.

The images will need to be saved in a PNG format and sized to 800 X 600 pixels. The images will need to be named screen1, screen2, screen3, etc. Do not use any blank spaces or capital letters in the image names. There may be as many as five images used.

The properly named images will need to be placed inside a folder named screens, and the screens folder needs to be placed inside the atlas folder on the USB memory stick.

1. Open the door of the machine and after about a 5 second delay, a screen will be displayed asking for the entry of a PIN code. The default code for a service technician is four one's.
 - A. The buttons on each side of the screen are assigned as numeric buttons to be used for the entry of the PIN code.
 - B. The buttons below the screen are assigned as an OK button used to accept the entered code, and a reset button to start over if a mistake is made.
2. Insert the properly set up USB memory stick into any available port on the atlas board.
3. Press the button labeled 1 four times to enter the default code. A pound sign will be displayed for each digit entered.
4. Press the button labeled OK to accept the entered code once it has been correctly entered. A screen will come up displaying the main service menu.
5. Press the button labeled *SYSTEM SETTINGS*, to display the first page of a menu of the system settings functions.
6. Press the button labeled *NEXT PAGE*, to display the second page of the system settings menu.
7. Press the button labeled *STANDBY SCREENS*, to enter the function.
8. Press the button labeled *COPY STANDBY SCREENS*, to display a second screen with an option to copy.
9. Press the button labeled *COPY*, to begin to load the images from the USB memory stick into the machine.
10. The machine will ask if you are sure you want to continue before completing the action. Press the button labeled *YES*, in order to continue loading the images. When completed, the display will return to the copy screen.

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11. Press the button labeled *UP ONE LEVEL*, to display the standby screens menu again.
12. Press the button labeled *SELECT STANDBY SCREENS*, to display the list of available screens.
 - A. Press the buttons labeled for the new images so they are checked. The checked images are the ones that will be used.
 - B. **OPTIONAL STEP** – Press the button labeled *DEFAULT SCREENS*, to un-check the default screens, so that they will no longer be used.
13. Press the button labeled *UP ONE LEVEL*, to return to the Standby Screens menu.
14. **OPTIONAL STEP** – Press the button labeled *TRANSITION TIME*, and reset the current setting to 1 minute. Use this if you wish the new screens to be displayed sooner. The default setting is 3 minutes.
15. Press the button labeled *UP ONE LEVEL*, to return to the previous screen. This step may be repeated as needed to return to the main menu.
16. Remove the USB memory stick from the port on the atlas board.
17. Close the door on the machine and allow it to return to stand-by mode. Wait for the first screens to be displayed and check to see that the new ones are in use.